

---

---

**Information technology — Systems  
and software engineering —  
Application management guidance  
on the relationship between ISO/IEC  
16350:2015 and Application Service  
Library®**





**COPYRIGHT PROTECTED DOCUMENT**

© ISO/IEC 2019

All rights reserved. Unless otherwise specified, or required in the context of its implementation, no part of this publication may be reproduced or utilized otherwise in any form or by any means, electronic or mechanical, including photocopying, or posting on the internet or an intranet, without prior written permission. Permission can be requested from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office  
CP 401 • Ch. de Blandonnet 8  
CH-1214 Vernier, Geneva  
Phone: +41 22 749 01 11  
Fax: +41 22 749 09 47  
Email: [copyright@iso.org](mailto:copyright@iso.org)  
Website: [www.iso.org](http://www.iso.org)

Published in Switzerland

# Contents

	Page
<b>Foreword</b> .....	<b>iv</b>
<b>Introduction</b> .....	<b>v</b>
<b>1 Scope</b> .....	<b>1</b>
<b>2 Normative references</b> .....	<b>1</b>
<b>3 Terms and definitions</b> .....	<b>1</b>
<b>4 Use of ISO/IEC 16350:2015 and ASL®</b> .....	<b>1</b>
4.1 Introduction to ISO/IEC 16350:2015 .....	1
<b>5 Correlation of ASL® to ISO/IEC 16350:2015</b> .....	<b>3</b>
5.1 General.....	3
5.2 Application Support processes.....	4
5.3 Application Maintenance and Renewal processes.....	4
5.4 Connecting processes.....	5
5.5 Management processes.....	5
5.6 Application Strategy processes.....	6
5.7 Application Management Organization Strategy processes.....	6
<b>Bibliography</b> .....	<b>8</b>